

Privacy Policy

Last Updated: September 1, 2025.

At Shipcentric Logistics Solutions, your privacy and trust are very important to us. We use secure technology, encrypted data storage, and reliable backup systems to ensure your information and transactions remain safe. All personal details, payment information, and shipping records are handled with care and protected against unauthorized access.

By using our services or visiting our website, you are accepting the practices described in this Privacy Policy.

Information We Collect

When you use Shipcentric, we collect information that allows us to provide shipping, logistics, and customs clearance services. This may include:

- **Personal details:** such as your name, address, phone number, and email.
 - **Payment information:** including billing details necessary to complete transactions.
 - **Shipment details:** such as package descriptions, vendor information, tracking numbers, item values, and recipient contact details.
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How We Use Your Information

The information we collect is used to:

- Deliver and track your shipments.
- Process payments and issue receipts.
- Communicate with you about shipments, promotions, or service updates.
- Clear goods through customs and meet regulatory requirements.

- Improve our website, analyze shipping trends, and strengthen service quality.

We may also monitor how you interact with our emails, such as whether you open them or click links, to ensure our communication is relevant. If you prefer not to receive marketing emails, you can unsubscribe at any time by selecting the link at the bottom of our emails.

Sharing Your Information

Shipcentric does not sell, rent, or distribute your personal information to third parties. Your information is only shared with trusted service providers — such as carriers, customs brokers, and payment processors — when necessary to complete shipments and provide our services.

Information may also be shared if required by law or as part of a business transfer, but always with appropriate safeguards in place.

Protecting Your Data

We take security seriously. Our systems use encryption, firewalls, and strict access controls to protect your information. Data is regularly backed up and monitored to prevent unauthorized use. While no method of storage or transmission is completely risk-free, we are committed to keeping your information as secure as possible.

How Long We Keep Your Data

We only keep your information for as long as necessary to provide services, comply with legal requirements, or resolve disputes. After that, information is securely deleted or anonymized.

Your Rights

You have the right to access the information we hold about you, request corrections, or ask for deletion where legally possible. If you disable cookies in your browser, you can still use our site, though some features may not function fully.

Children's Privacy

Our services are not intended for customers under the age of 18. We do not knowingly collect information from minors, and if such data is found, it will be deleted promptly.

Updates to This Policy

We may update this Privacy Policy to reflect changes in our services, regulations, or best practices. Updates will always be posted here with a new effective date. Continued use of our services means you accept the updated terms.

Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us:

Shipcentric Logistics Solutions

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